

Privacy Policy

Privacy Notice – Felicity Reed

Psychotherapy

Your privacy and safety of your data is important to us. This Privacy Policy document describes types of information that is or may be collected, used or shared by ninaprager.com when you visit and use.

If you have any additional questions or require more information about our Privacy Policy or about how we handle user data and personal information, or wish to withdraw your consent for the continued collection, use or disclosure of your Personal Information, please feel free to [contact us](#), to withdraw your Cookie Consent, [click here](#).

Who we are

We are Felicity Reed Psychotherapy, based at Hertford SG14. You can contact us at this address or by email at felicitypsychotherapy@gmail.com

What data we collect and why

We may collect your name, contact details, and other information needed to:

- Provide our services
- Respond to your enquiries
- Manage our business

We only collect what we need and use it responsibly.

Our legal reasons for using your data

We use your data because:

- You've given us permission
- We have a contract with you
- We're legally required to
- We have a legitimate reason related to our business

We don't share, sell, trade or rent any personally identifying information publicly or with third-parties, except when required to by law, if you violate our Terms of Use or where it helps us facilitate our Service.

Cookies

felicityreed.co.uk uses "Cookies", which are small data files placed on your device (only if your browser settings allow it). These cookies may include information such as a unique identifier, pages visited on our website, and other browser-related data. You can disable or erase cookies in your browser settings at any time.

We use the following types of cookies:

1. Necessary Cookies

These cookies are essential for the operation of our website and cannot be switched off in our systems. They are usually set in response to actions made by you, such as filling out forms or navigating between pages.

2. Analytics Cookies

We use basic analytics cookies to understand how visitors use our website and to improve performance. These cookies collect aggregated, anonymous information such as page visits, time spent on the site, and browser types. No personally identifiable information is collected.

Calendly Integration

Our website uses Calendly to allow users to schedule appointments. When you interact with the Calendly scheduling feature, Calendly's own cookies and privacy practices apply. These may include cookies for analytics or scheduling functionality set by Calendly. For more information, please refer to Calendly's Privacy Policy and Calendly Cookie Policy.

These cookies help ensure the proper functioning and security of our website. We do not use any targeting, advertising, or tracking cookies. No cookies on this site are used to profile users or deliver personalized advertising.

How we store and share your data

We retain collected information for as long as necessary to provide you with your requested service or unless and until you ask us to delete this information. Data we store, we'll protect within commercially acceptable means to prevent loss and theft, as well as unauthorised access, disclosure, copying, use or modification.

Email Communication

We may communicate with you by email or telephone in response to your inquiries or send you service-related announcements based on Personal Information you provide to us. We may also use your Personal Information to send you updates and other promotional communications if we received your agreement. If you no longer wish to receive those email updates, you may opt-out at anytime of receiving them by following the instructions included in each communication. Usually it's an "unsubscribe" link.

Links To Other Websites

Our Website may contain links to and from third party websites or services that are not operated by us. If you follow a link to any of these websites and you will be redirected to third part website, please note that these websites have their own privacy policies and we do not accept any responsibility or liability for these policies or practices. Please review the Privacy Policy of every website you visit before you submit any Personal Information to any of these websites.

This Website does not address any individuals under the age of 18. By using the Website, you represent that you are at least 18 years of age.

Business Transfers

In the event felicityreed.co.uk, or substantially all of our assets, were acquired, or in the unlikely event that Felicity Reed Psychotherapy goes out of business or enters bankruptcy, your personal information would be one of the assets that is transferred or acquired by a third party which may continue to process your Personal Information. You acknowledge and consent that such transfers may occur, and are permitted by this Privacy Policy, and that any acquirer of

our assets may continue to use your personal information as set forth in this policy.

Your rights

You have the right to:

- See what data we hold
- Ask us to correct or delete it
- Ask us to stop using it
- Complain to the ICO if you're not happy

If you are dissatisfied with this policy, have queries about our data protection procedures or wish to lodge a complaint, please contact the Company in the first instance, at data@ninaprager.com. Thereafter you have the right to submit a complaint to the Supervisory Authority, the Information Commissioner's Office ([ICO](#)):

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Consent

By using our website, you hereby consent to our Privacy Policy and agree to its terms.